

# Our Services for Firestopping Contractors

Working with Firestopping Contractors to ensure compliant project installations



We understand that our customers specialising in firestopping are devoted to professional installation and do not compromise on quality. They take responsibility for the quality and compliance of their work on each and every project they are involved in.

Our aim is to support Firestopping Contractors in this approach by building long-term relationships with them and providing them with high-quality products and associated services.

## TECHNICAL SUPPORT AND RESOURCES

We have been working with Firestopping Contractors for over 40 years, supporting them in the quality and compliant installation of firestopping solutions.

Quelfire has an extensive library of tested details therefore, our speedy and experienced technical support team is dedicated to advising on product details and providing product datasheets and installation guides.

To help customers navigate through our extensive library of tested details, we have created the [QuelSelector Firestopping Solution Finder Tool](#) which will essentially help customers choose the best solution in less time.

This, along with our [Information Collection Form](#) (ICF), will work to further support compliant installations.

## EDUCATION

We are extremely passionate about educating the industry and promoting cultural change.

Our [early engagement in firestopping](#) approach ensures that Firestopping Contractors are involved in a project as early as the design stage. This ensures that a building is built using solutions that are supported by test evidence.

Our [CPD training](#) for 'Effective Passive Fire Protection for Gaps and Penetrations in Buildings' raises awareness of early engagement.

We are also available to deliver [Toolbox Talk Training](#) or product-specific installation training to ensure you are aware of the features and benefits of our solutions, again, ensuring compliant installations.

## SHORT LEAD TIMES & SPEEDY DELIVERY

Quelfire holds large stocks of most products and can generally despatch goods the same day for next day delivery, either directly to site, to your offices or another contractor's premises.

## EXCELLENT CUSTOMER SERVICE

We pride ourselves in providing excellent customer service. Whether it is a last minute order you need to place or ensuring you get the best value for your money, our team is always ready to go the extra mile.

## PRODUCTS AND TESTING

Our products are a great source of pride for us at Quelfire. We invest a significant proportion of our annual investment into research and development, which currently allows us to carry out at least one fire test per month.

We work closely with Firestopping Contractors, embracing feedback and monitoring emerging trends and best practices within construction to ensure that the industry has solutions supported by primary test evidence, as opposed to the often controversial use of engineering judgements.



The [QuelStop Firestopping System](#) is the ideal solution for firestopping mechanical and electrical service penetrations as it has been tested in the most common, and even some less common, applications.

All the products have undergone rigorous testing as a complete system, which means you can avoid having to source different products from multiple suppliers.



The system is also compatible with other Quelfire products such as **Fire Collars** and **Fire Sleeves**.

## KEEP UP TO DATE WITH QUELFIRE:



[Visit our website](#)



[Follow us on LinkedIn](#)



[Subscribe to our YouTube channel](#)